

Products of SHENGYI CO., LTD.

Five products developed in-house: two cloud SaaS (OMGO, SynERP), two on-premise systems installed at the customer site (SynBA, SynCall), and one open online tool (Configurator). Each entry states what it fits, what it does not, and how it is priced.

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Monday to Friday, 09:00–18:00

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AT A GLANCE

How the five products compare on type, deployment and timeline.
Configurator carries published prices; the rest are quoted to project scale, because the range is wide enough that a headline number would not survive contact with a real requirement.

OMGO

TYPE AND DEPLOYMENT

Cloud SaaS • hosted by Shengyi

WHO IT FITS

Brands still taking orders by hand, marketplace sellers who want their own storefront, shops going online alongside the counter

TIMELINE

About 2–4 weeks, depending on how clean the product data is

PRICE

Quoted to scale

SynERP

TYPE AND DEPLOYMENT

Cloud SaaS • multi-tenant • B2B

WHO IT FITS

SMBs running inventory in spreadsheets, channel businesses selling through several routes, buyers under assortment pressure

TIMELINE

Staged rollout with a parallel run; scoped by module

PRICE

Quoted to scale

SynBA

TYPE AND DEPLOYMENT

On-premise • server installed inside the building

WHO IT FITS

Offices and industrial buildings with central plant, existing sites with mixed equipment brands, buildings pursuing intelligent-building certification, integrators

TIMELINE

Scoped by point count and site conditions — survey, communication test, acceptance and training included

PRICE

Quoted to scale

SynCall

TYPE AND DEPLOYMENT

On-premise • sits alongside the existing PBX

WHO IT FITS

Businesses taking orders by phone (TV shopping, mail order, clinics, service counters) and advertisers judging TV or radio slots

TIMELINE

We confirm the PBX can emit call events before anything else; then scoped by the state of the customer list

PRICE

Quoted to scale

Configurator

TYPE AND DEPLOYMENT

Online tool • open and free to use

WHO IT FITS

People with no idea what a site should cost, anyone already collecting quotes, sales reps and resellers who need a number on the spot

TIMELINE

Instant estimate; we follow up within one working day of an enquiry

PRICE

From NT\$15,000

01 OMGO

E-commerce platform. Catalogue, campaigns, checkout and fulfilment for a brand's own storefront, in one admin.

TYPE AND DEPLOYMENT

Cloud SaaS • hosted by Shengyi

TIMELINE

About 2–4 weeks, depending on how clean the product data is

WHO IT FITS

Brands still taking orders by hand, marketplace sellers who want their own storefront, shops going online alongside the counter

PRICE

Quoted to scale

Convenience-store pickup, cash-on-delivery and e-invoicing are standard coverage, not add-ons.

Inventory connects to SynERP so the shop floor and the website read one number.

Payment and logistics accounts are opened in the brand's own name and stay with the customer.

After launch Shengyi maintains the system and ships updates.

WHEN IT IS NOT THE RIGHT FIT

If you carry only a handful of products, or you are running a one-off campaign, a monthly-fee storefront platform is usually the better deal.

02 SynERP

ERP system. Inventory, orders, purchasing and accounting all hang off one stock figure.

TYPE AND DEPLOYMENT

Cloud SaaS • multi-tenant • B2B

TIMELINE

Staged rollout with a parallel run; scoped by module

WHO IT FITS

SMBs running inventory in spreadsheets, channel businesses selling through several routes, buyers under assortment pressure

PRICE

Quoted to scale

Products and inventory are the spine of the system; every other module hangs off it.

Receivables, payables, input/output tax and e-invoices follow Taiwanese accounting and tax practice.

The RFQ module launched in August 2026, bringing quote requests and responses into the system.

Modules roll out in stages — the accounting side can stay as it is rather than being replaced all at once.

WHEN IT IS NOT THE RIGHT FIT

Manufacturing that needs work orders, BOMs and production scheduling sits outside these modules, which are built for trading and channel businesses.

03 SynBA

Building automation. HVAC, lighting and water monitored, alarmed and scheduled on one screen.

TYPE AND DEPLOYMENT

On-premise • server installed inside the building

TIMELINE

Scoped by point count and site conditions — survey, communication test, acceptance and training included

WHO IT FITS

Offices and industrial buildings with central plant, existing sites with mixed equipment brands, buildings pursuing intelligent-building certification, integrators

PRICE

Quoted to scale

Delta and Siemens PLCs alongside BACnet and Modbus devices, all on one server.

Designed against the six indicators of the 2024 Intelligent Building Evaluation Manual.

The server writes a heartbeat into the PLC; the PLC itself detects the loss and falls back to local control.

Points, alarms, schedules and every screen — backgrounds included — export as one package, so the second site costs far less than the first.

WHEN IT IS NOT THE RIGHT FIT

If you only need to watch a single machine — one chiller, say — the manufacturer's own controller is usually cheaper and sufficient.

04 SynCall

Caller ID. The number and the customer's name land on the front-desk screen the moment the phone rings.

TYPE AND DEPLOYMENT

On-premise • sits alongside the existing PBX

TIMELINE

We confirm the PBX can emit call events before anything else; then scoped by the state of the customer list

WHO IT FITS

Businesses taking orders by phone (TV shopping, mail order, clinics, service counters) and advertisers judging TV or radio slots

PRICE

Quoted to scale

No need to replace your PBX. The Tecom SDX500 runs in production at a customer site; other models are verified before we quote.

Boots straight into a full-screen board in large high-contrast type — the front desk learns nothing new.

The Excel or CSV your ERP exports uploads through the admin page and takes effect at once; lookup stays instant at tens of thousands of records.

Optional ad-slot analytics attribute each call by timestamp to the product on air.

WHEN IT IS NOT THE RIGHT FIT

If call volume is low to begin with, or nearly all your orders arrive online, the return is hard to justify.

05 Configurator

Online configurator for website projects. Tick the plan and the features, see the total and the timeline update live.

TYPE AND DEPLOYMENT

Online tool • open and free to use

TIMELINE

Instant estimate; we follow up within one working day of an enquiry

WHO IT FITS

People with no idea what a site should cost, anyone already collecting quotes, sales reps and resellers who need a number on the spot

PRICE

From NT\$15,000

Three plans carry a starting price: single-page LP NT\$15,000, multi-page brand site NT\$35,000, multi-page plus database app NT\$60,000.

Responsive, dark mode, multilingual, members, payments, booking, SEO and GA4 are tick-box add-ons; each one moves the total and the timeline immediately.

You can screenshot the result and never submit — it works fine without leaving your details.

Sales can use it to walk a customer through what they actually need, instead of taking it back to the office.

WHEN IT IS NOT THE RIGHT FIT

For a well-defined project involving system integration or a large data migration, the configurator's number is only a floor.

GETTING A QUOTE

Tell us the scale — catalogue size, number of channels, point count, call volume — and we will put a written quotation against it. Where a product does not fit the requirement, we say so before quoting rather than after.

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